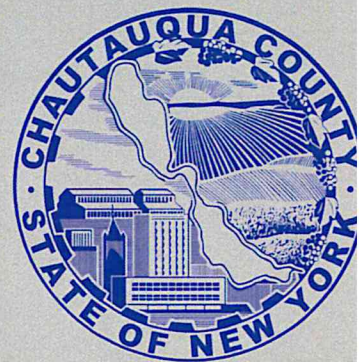


101 WAYS

Chautauqua County Serves Our Residents and Strengthens Our Local Communities



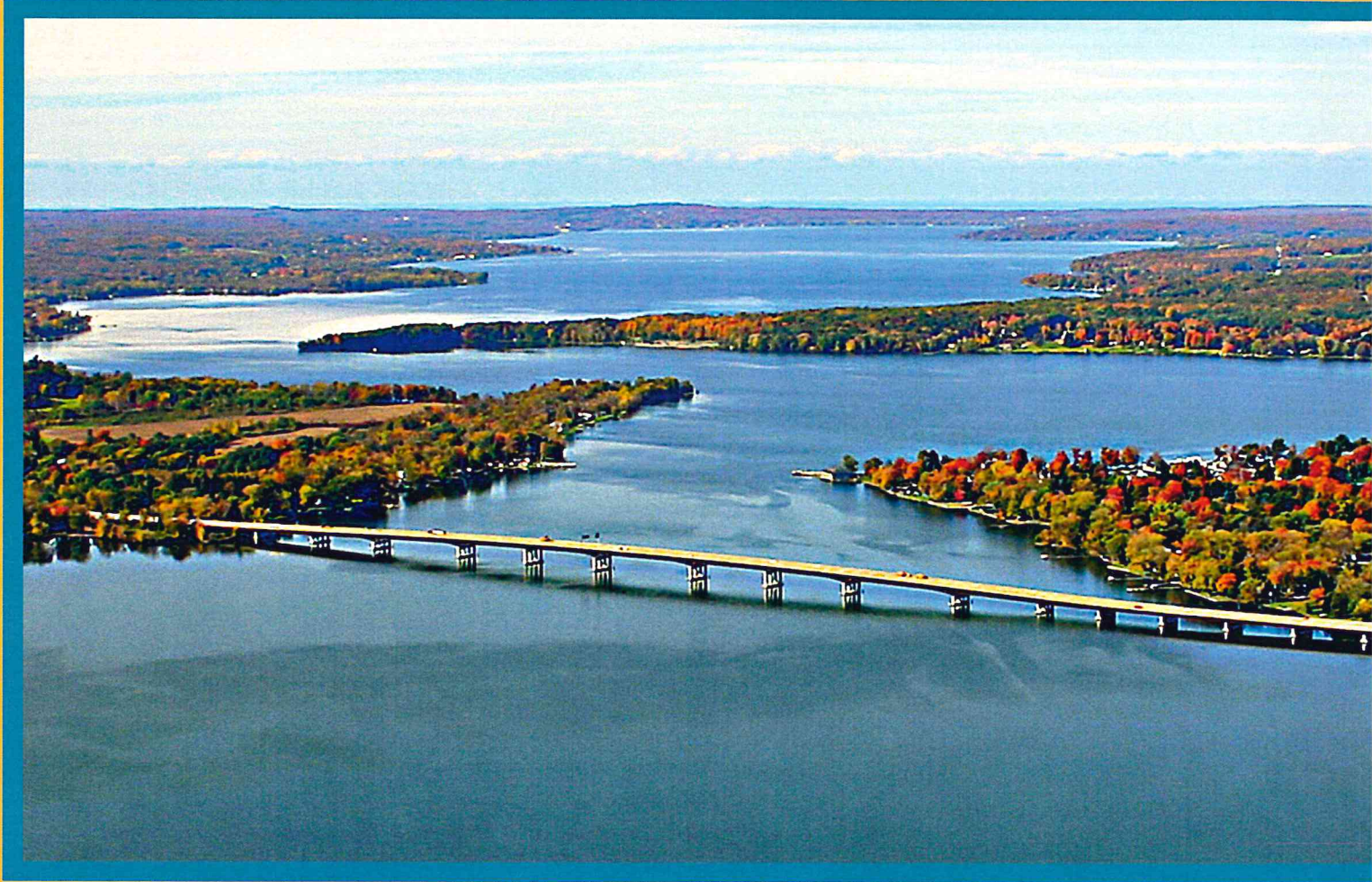
September 2015



Vincent W. Herrigan
County Executive



Frank Jay Gould III
Chairman of the
Legislature

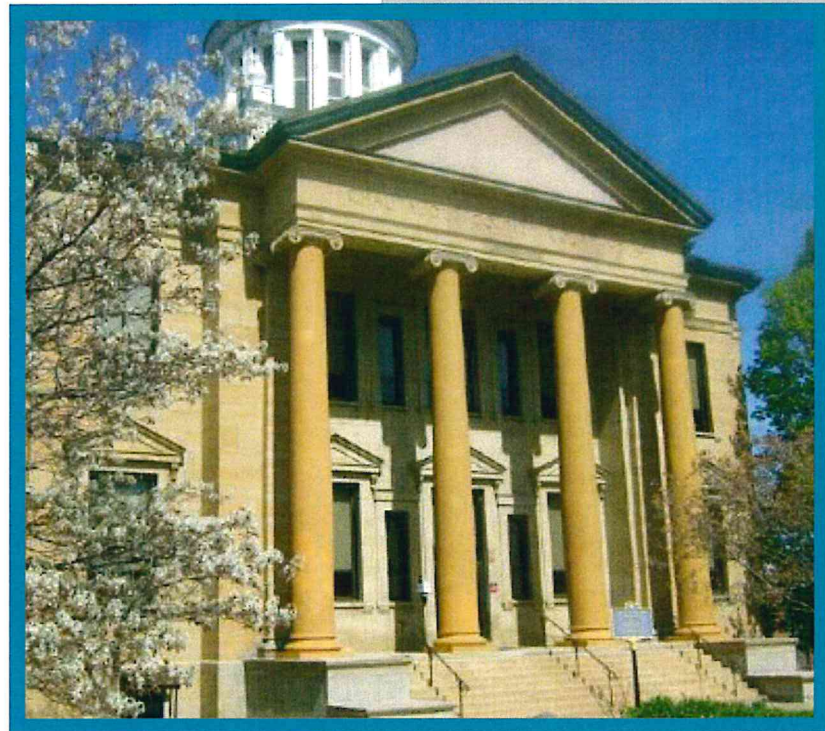


Did you know that in Chautauqua County...



County Government

- 1.** Protects public health, safety and welfare through passage of local laws, resolutions and policies; delivering top quality services through a highly productive workforce of dedicated county employees.
- 2.** Provides lawyers for the indigent accused of crimes by coordinating and funding indigent defense and public defense services in the state.
- 3.** Seeks justice for county residents by prosecuting all violations, felonies, and misdemeanors. The District Attorney's office opens approximately 7,000 cases per year with a staff of eleven prosecutors and two victim assistants.





Health and Human Services

- 4.** Provides public health services such as immunizations, sexually transmitted disease testing, home visiting for maternal/child health, communicable disease surveillance and control, emergency preparedness and early intervention.
- 5.** Conducts health inspections of restaurants, swimming pools, summer camps, beaches, public water supplies, septic systems and other regulated venues.
- 6.** Monitors insect, food, and water-borne diseases; provides free rabies clinics and sends specimens for testing.
- 7.** Processes applications and authorizes benefits for those who meet eligibility requirements for programs including Medicaid and Managed Care, Community Alternatives Systems Agency for homecare, Temporary Assistance, Supplemental Nutrition Assistance Program, and Home Energy Assistance Program.
- 8.** Helps the community protect and serve children and vulnerable adults who are neglected, abused, or maltreated through investigation, rehabilitative preventive services, foster care, and adoption.
- 9.** Works with parents and guardians to ensure children and families receive court-ordered financial and medical support.
- 10.** Provides child care subsidy to low income families while participating in employment and preparation activities for future employability.
- 11.** Assists in implementing quality Youth Bureau-funded service programs that address identified needs.
- 12.** Tests for lead in old homes and provides services for children with lead poisoning.
- 13.** Conducts investigations in conjunction with Chautauqua County Sheriff's Office and the District Attorney's Office to ensure that recipients receive the proper benefit amount to which they are entitled.





Department of Public Facilities

- 14.** Responsible for the safe and efficient operation of 552 center-line miles of roads, 308 bridges, and 258 major culverts that make up the county-owned highway system.
- 15.** Maintains a safe and functional infrastructure by providing maintenance on roads and bridges, snowplowing and deicing treatment.
- 16.** Processes necessary highway access permits.
- 17.** Assists local municipalities with engineering and purchasing needs.

Landfill Division

- 18.** Provides easy access and low-cost waste disposal to county residents and businesses.
- 19.** Provides public education for natural resources and recycling/waste management programming.
- 20.** Offers residents free hazardous waste disposal events and offers organizations free earth day clean up events.
- 21.** Provides approximately \$1.5 million in revenue annually from power generation using methane gas.

Airport Division

- 22.** Operates and maintains Jamestown and Dunkirk Airports daytime and nighttime, and in all weather conditions to provide safe and convenient air travel access for commercial, general aviation, emergency, and military aircraft; supporting over 70 based aircraft and 55,000 operations annually.
- 23.** Maintains 32 road-equivalent miles of runway/taxiway/apron asphalt and 1,238 acres of airport grasslands to FAA standards, ensuring obstruction-free and wildlife-free aviation safety standards are met.
- 24.** Provides transportation and facility infrastructure services to support local on-airport businesses and regional economic development.
- 25.** Trains and maintains Aircraft Rescue and Firefighting team to respond within three minutes to any airport or aircraft emergency, or to support county emergency response through mutual aid.



Parks Division

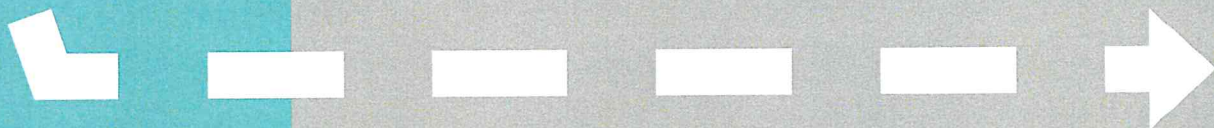


- 26.** Maintains a system of three county parks, two overland trails, and two waterway trails for seasonal and year-round recreational opportunities available to residents and visitors.
- 27.** Protects and maintains 154 acres of overlook and millrace parks, areas of regionally important scenic and environmental significance.
- 28.** Provides access to 43 miles of overland trails and 53 miles of waterway trails, as well as their associated facilities, for safe public use for residents and visitors.
- 29.** Supports economic development and tourism by providing seasonal and year-round recreational opportunities for residents and visitors.

County Clerk



- 30.** Operates three local DMV offices to assist the public with motor vehicle registrations and titles, and driver's permits and licenses.
- 31.** Records deeds, leases, mortgages, loan discharges, easements, and other real estate records.
- 32.** Files records of Supreme and County Courts totaling over 50,000 documents per year translating to millions of pages!
- 33.** Checks, certifies and enforces accuracy of every gas pump, store scale, truck scale, farm milk tank gauge, and fuel delivery truck.
- 34.** Operates and enforces item pricing law within the county.
- 35.** Stores, manages, and retrieves as needed over 12,000 cubic feet of county government records for county departments.
- 36.** Employs the County Historian who has records available for research by the public and assists the public as needed.



Emergency Services

- 37.** Facilitates disaster planning in conjunction with all county communities to ensure a planned and integrated approach to any disaster.
- 38.** Provides disaster response in the event of floods, tornado, severe storms and other community emergencies; assisting communities with response, coordination and recovery.
- 39.** Works together with and assists all county fire departments and emergency medical services.
- 40.** Provides specialized response such as hazardous materials, technical rescue, water rescue, and fire police.
- 41.** Operates and maintains Taylor and Murphy Fire Training Centers which are utilized by all county fire departments.

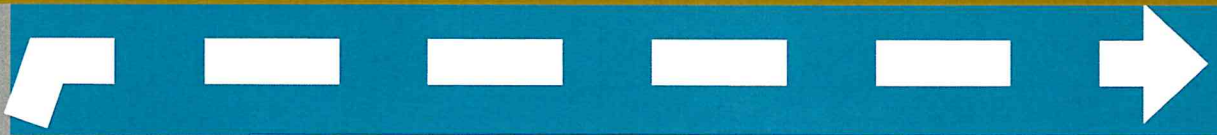
Sheriff

- 42.** Protects residents and visitors of Chautauqua County by providing 24/7 road patrol coverage for 1,069 square miles of the county.
- 43.** Maintains a State-of-the-art 911 center for all of Chautauqua County, the first in New York State to implement "Smart911."
- 44.** Operates the Chautauqua County Jail to secure offenders with a maximum capacity of 303 inmates.
- 45.** Provides patrol, search and rescue, and education for boaters who use our navigable waterways and snowmobilers who use our trail systems.
- 46.** Provides the flight operations for the Starflight helicopter with over 400 lifesaving flights flown each year.
- 47.** Processes pistol permits on behalf of the state.

Chautauqua County Industrial Development Agency

- 48.** Works to retain and expand existing businesses and attract new businesses through outreach, loans, grants, and incentive packages.
- 49.** Markets the many assets in Chautauqua County to promote and grow the tourism and hospitality industry to shine a light on the great quality of life for potential businesses and investors.



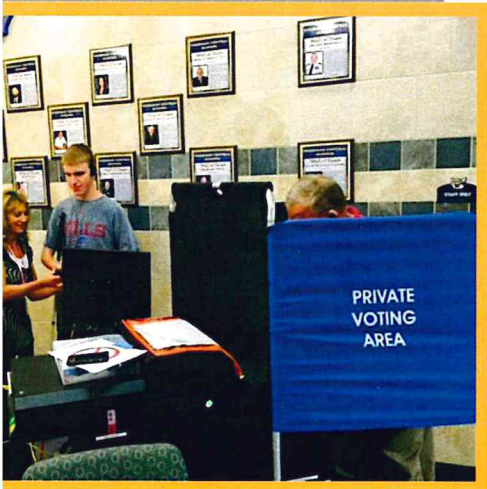


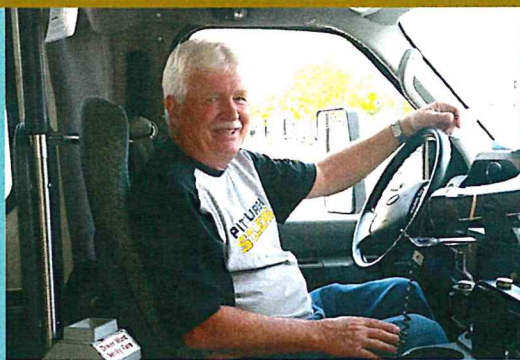
Planning and Economic Development

- 50.** Protects valuable farmland through the implementation of the New York State Agricultural Districts Program.
- 51.** Procures millions of dollars for community development, infrastructure, economic and environmental projects across Chautauqua County.
- 52.** Identifies important trends and demographic information to keep citizens and decision makers informed, and ensures all community voices are brought to the table when developing community goals and policies in plans and projects.
- 53.** Develops watershed, heritage management and comprehensive plans to help address issues facing Chautauqua County and its residents.
- 54.** Develops new greenway trails for all residents to enjoy and works with waterfront communities to revitalize their local shorelines.
- 55.** Provides free technical expertise to local officials and applicants involved in land use decision making.

Board of Elections

- 56.** Prints ballots and provides election services for November general elections, state and federal primaries, schools and villages.
- 57.** Facilitates registration of voters and absentee voting for citizens.
- 58.** Maintains the central accurate record of all county, town, city and village elected officials and their contact information.
- 59.** Maintains historical election results and a database of obituaries that is searchable by name and last known county address since 2009.
- 60.** Visits schools throughout the county to provide civics lessons on the importance of voting, the voting process, and provide student voter registration drives.
- 61.** Operates www.votechautauqua.com which offers political maps, voter look-up to determine voting location and elected officials, viewing of sample ballots, and real time election night results.





Office for the Aging

- 62.** Provides unbiased counseling on Medicare plans so senior citizens can make an informed choice.
- 63.** Provides long-term home services to help seniors with chronic health problems remain in their homes.
- 64.** Provides free exercise and health wellness programs to keep seniors physically fit and to prevent falls.
- 65.** Helps low income senior workers get training and find employment and provides free entry level computer classes to seniors at various locations throughout the county.
- 66.** Operates the “New York Connects” helpline, which offers one-stop access to free, comprehensive information and assistance on long term services and supports.

Veterans Services

- 67.** Serves as a focal point for enrolling veterans in the VA Health Care system.
- 68.** Obtains over \$1 million in disability compensation and pension benefits for veterans and their families each year.
- 69.** Provides veterans transportation to Buffalo and Erie VA Medical Centers, and to the Dunkirk and Jamestown Clinics.
- 70.** Advocates for veterans benefits to include healthcare, employment, education, insurance, home loans, tax exemptions, and burial assistance.
- 71.** Operates a veteran’s endowment fund that provides financial assistance to veterans during stressful times through private donations.
- 72.** Coordinates veteran’s activities and recognition ceremonies with the numerous local veterans organizations.

Chautauqua Area Regional Transit System (CARTS)

- 73.** Provides county wide public transportation services via over 15 routes to citizens and guests of Chautauqua County including ambulatory and wheelchair service for any trip purpose including employment, shopping, medical and social.



Sewer Districts

(South and Center, North Chautauqua Lake, Portland/Pomfret/Dunkirk)

- 74.** Provides clean safe drinking water.
- 75.** Operates and maintains the sanitary sewer collection system and wastewater treatment plants which process and purify wastewater, returning it safely to the environment.

Probation

- 76.** Assesses client needs, level of risk to the community, and monitors and verifies compliance with conditions of probation. Thirteen probation officers manage and monitor over 1,500 individuals.
- 77.** Provides referrals to community resources and victims' assistance.

Mental Hygiene

- 78.** Provides mental health, substance abuse, and health home services.
- 79.** Operates Chautauqua Tapestry services for youth and families, providing a network of programs and services to maintain a comprehensive system of care.
- 80.** Provides clinical staff at the Child Advocacy Centers and the Jamestown, Dunkirk and Chautauqua Lake school districts.

Human Resources

- 81.** Conducts New York State Civil Service for 71 entities within Chautauqua County including schools and local governments.
- 82.** Administers required employment mandates and oversees employee benefits.
- 83.** Manages collective bargaining agreements.
- 84.** Coordinates county labor and management relations.
- 85.** Facilitates County employee recruitment.



Finance

- 86.** Supports local fire departments with below interest rate short-term loans.
- 87.** Provides occupancy tax collection and enforcement.
- 88.** Provides bonding for major County projects, including those at Jamestown Community College, and enterprise funds.
- 89.** Manages self-insured Worker's Compensation program for all municipalities and Volunteer Fire Departments in the County.
- 90.** Creates, sponsors and funds community college costs, and pays a share of county residents' community college tuition.
- 91.** Provides certificates of residency for community college students.
- 92.** Receives and distributes sales tax revenues to municipalities.

Real Property Tax

- 93.** Makes school districts and most local governments whole when a homeowner or business does not pay their property taxes.
- 94.** Auctions foreclosed homes and other surplus properties.
- 95.** Maintains current real property tax maps.
- 96.** Performs digital recording of property transfer forms with the County Clerk's Office.

Information Services

- 97.** Maintains the Chautauqua County Geographic Information Services (GIS) Website in conjunction with the Real Property Tax department.
- 98.** Maintains the County internet site as a resource for job postings, meeting agendas, calendars, and directories.
- 99.** Sends public safety and emergency communications.
- 100.** Provides county switchboard operations.
- 101.** Provides online delinquent tax collection.

101 WAYS

Directory

County Executive	753-4211
County Legislature	753-4215
Health and Human Services	753-4590
Department of Public Facilities	661-8400
Chautauqua County Landfill	985-4785
Chautauqua County Airport	484-0204
County Clerk	753-4331
Emergency Services	753-4341
Chautauqua County Sheriff	753-4231
District Attorney	753-4241
Public Defender	753-4376
Planning and Economic Development & CCIDA	661-8900
Board of Elections	753-4580
Office for the Aging	753-4471
Dunkirk	363-3865
Jamestown	661-8940
Veterans Services	
Dunkirk	268-6030
Jamestown	661-8255
CARTS	800-388-6534
North Chautauqua Lake	
Sewer District	753-7787
South and Center Chautauqua	
Lake Sewer District	664-9727
Probation	
Dunkirk	363-3640
Jamestown	661-8011
Mental Hygiene	753-4104
Dunkirk	363-3550
Jamestown	661-8330
Human Resources	753-4237
County Law Department	753-4247
Finance	753-4223
Real Property Tax	753-4221
Information Services	753-4800

