COUNSELING & REFERRALS

Assertive Community Treatment Team (ACT) 366-4081
Chautauqua County Mental Health - Dunkirk 363-3550
Chautauqua County Mental Health - Jamestown 661-8330
Family Service of the Chautauqua Region 1-888-358-3899
Lakeside Recovery and Treatment Center 672-6117
PROS Center for Wellness
Gateways Program - Dunkirk 366-7660
Passages Program - Jamestown 661-1510
Resource Center
Mental Health Services - Dunkirk 366-6125
Mental Health Services - Jamestown 661-1590
UPMC Chautauqua WCA Outpatient Mental Health 664-8641
UPMC Chautauqua WCA Dunkirk Health Center 363-0018
Mobile Transition Team 661-8872
Eagles Nest Respite House 1-844-421-1114
Warm Line (Non-Crisis Calls Only) 1-877-I-AM-HERE (1-877-426-4373) or text to 392-0252
Mental Health Association (MHA) in Chautauqua County 661-9044

* Indicates 24 Hour Availability

ALCOHOL/DRUG ABUSE SERVICES

Chautauqua County Behavioral Health Clinics

Dunkirk 363-3550
Jamestown 661-8330

WCA Outpatient Chemical Dependency Program 664-8625
Tri-County Outpatient - Cassadaga 595-3355

WCA Alcohol Information Line 664-8620*
Chautauqua Alcohol/Substance Abuse Council (CASAC)
Dunkirk 366-4623
Jamestown 664-3608

HOSPITALS

Brooks Memorial Hospital E.R. 366-1111
TLC Mental Health E.R. 934-2654 press 3
TLC Mental Health Unit 934-2654 ext. 7238
Westfield Memorial 326-4921

UPMC Chautauqua WCA Medical E.R. 664-8120
UPMC Chautauqua WCA Mental Health E.R. 664-8326
UPMC Chautauqua WCA Mental Health Unit 664-8640

LEGAL SERVICES

Chautauqua Region Law Center - Dunkirk 366-4340
Chautauqua Region Law Center - Jamestown 483-2116
Better Business Bureau 1-800-828-5000
Office for the Aging 753-4471
Public Defender Office 753-4376
LawNY 664-4535

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LAW ENFORCEMENT

Chautauqua County Sheriff 753-4232*
Chautauqua County Jail 753-4935*
Dunkirk Police 366-2266*
Fredonia Police 679-1531*
Jamestown Police 483-7537*
Lakewood Police 763-3206*
N.Y. State Police - Fredonia 679-1521*
N.Y. State Police - Jamestown 665-3113*
Westfield Police 326-3375*

YOUTH SERVICES

Safe House of Chautauqua County 661-9446
National Runaway Safeline 1-800-786-2929
Juvenile Services Team - Dunkirk 363-3640
Juvenile Services Team - Jamestown 661-8176
Coordinated Children’s Services/SPOA 661-8885
Chautauqua County Youth Bureau 753-4725
Family Peer Support Services (FPSS) 753-4157
Safe Horizon Child Abuse Hotline 1-800-621-HOPE (1-800-621-4673)

* Indicates 24 Hour Availability

If you see any contact information that needs updated or added, please email rosentha@co.chautauqua.ny.us 07/19
EMERGENCY HOUSING
Chautauqua County Rural Ministries 366-1787
Victims of Domestic Violence and Rape Crisis Hotline 1-800-252-8748*
The Anew Center 661-3897*

EMERGENCY FOOD PROVIDERS
Chautauqua Rural Ministries 366-1787
Catholic Charities - Dunkirk 366-3533
Catholic Charities - Jamestown 484-9188
Salvation Army - Dunkirk 366-3701
Salvation Army - Jamestown 664-4108
St. Susan Center 664-2253

UTILITIES
National Fuel Gas - Emergency 1-800-444-3130
National Grid Emergency 1-800-892-2345
Customer Support 1-800-642-4272
Home Energy Assistance Program (HEAP) 753-4385

*Indicates 24 Hour Availability

IMPORTANT TELEPHONE NUMBERS
Adult Services (to report abuse) 753-4447
After hours through Sheriff’s Department 753-2131*
Hotline for Rape & Battering 1-800-252-8748*
Hotline for Domestic Violence 1-800-252-8748*
Buffalo Psychiatric Center 816-2014*
Child Abuse/Hotline 1-800-342-3720*
Crisis Hotline - Countywide 1-800-724-0461*
Elder Abuse Prevention Program 753-4471
Gamblers Anonymous 1-855-2-CALL-GA (1-855-222-5542)
Health Department - Mayville 753-4491
Housing Options Resource/Support Line 1-877-426-4373
HIV/AIDS NYS Hotline 1-800-541-2437*
NY HOPEline 1-877-8-HOPENY (1-877-846-7369)
Quit Smoking Hotline 1-800-QUIT-NOW (1-800-784-8669)
The Upstate NY Poison Control Center 1-800-222-1222*
Red Cross - Jamestown 664-5115
1-800-RED CROSS (1-800-733-2767)*
Child Single Point of Access (SPOA) 661-8885
Adult Single Point of Access (SPOA) 661-8850
HHUNY/Care Coordination Referrals 1-855-613-7659
Social Services - Dunkirk 363-3500
Social Services - Jamestown 661-8200
Social Services - Mayville 753-4421

24 HOUR CRISIS SERVICES 1-800-724-0461*

*Indicates 24 Hour Availability

GUIDE TO EMERGENCY SERVICES
Chautauqua County Crisis Helpline
Crisis Helpline: 1-800-724-0461*

Victims of Domestic Violence and Rape Crisis Hotline 1-800-252-8748*
Through Salvation Army:
Pickup, Advocacy, Counseling, Hotline

For Fire, Medical or Police Emergencies Call 911
For links to Health and Human Services Call 211

*Indicates 24 Hour Availability