

## Important Telephone Numbers

### 24 Hour Crisis Services

1-800-724-0461

### Chautauqua County Warmline

1-877-426-4373

TEXT:716-392-0252

### Eagle's Nest Respite House

1-844-421-1114

### UCAN Mission

716-488-7480

### Salvation Army Anew/Domestic Violence

716-661-3897

### Trevor Lifeline LGBTQ Support

1-866-488-7386

TEXT "START"

678-678

### For links to supportive services

211

### Fire, Medical or Police emergencies

911

- C** Call friends, family or crisis help line
- R** Remember the ones that love you and that you love
- I** Initialize support and help
- S** Self-Talk, know that you will get through this
- I** Inhale and Exhale, breathing helps!
- S** Step out, Enjoy a walk while you are relaxing

## Our Locations

### Dunkirk CCBHC

60 Franklin Ave

Dunkirk, NY 14048

716-363-3550

M-Thurs 8 am - 7 pm

Friday 8 am - 5 pm

### Jamestown CCBHC

200 East 3rd Street

Jamestown, NY 14701

716-661-8330

M-Thurs 8 am - 8 pm

Friday 8 am - 5 pm

*Call to make an appointment.*

## Get Connected



### Visit

[www.chqgov.com](http://www.chqgov.com)

### Search

@mentalhygieneCHQ



Chautauqua County  
Department of  
**Mental Hygiene**

## Certified Community Behavioral Health Clinics (CCBHC)

*Outpatient Mental Health and  
Chemical Dependency Services  
for Adults, Adolescents, Children  
and Families*

# Certified Community Behavioral Health Clinic (CCBHC)

## What is a CCHBC?

Created to provide comprehensive and integrated behavioral health care through a variety of services, our system of care emphasizes recovery, wellness, trauma-informed care, and the physical integration of behavioral health.

Cost: Most insurances are accepted, including Medicaid and Medicare. Personal rates are determined using a sliding fee scale based on family income and ability to pay.

## Accreditations

The clinics are licensed by the New York State Office of Mental Health and the New York State Office of Addiction Services and Supports.

## Services

- Outpatient mental health and substance abuse counseling
- Medication evaluation and management
- Care Coordination
- Peer recovery support
- Medication assisted therapy
- 24/7 behavioral health crisis services
- Family support services
- Group therapy

## Client Centered Treatment

Clients and physicians work together and consider the needs, strengths, culture, and other aspects of the client's life to provide recovery-oriented care

## Who do we serve?

*Offering confidential and professional services for children, adolescents and adults.*

## Our Mission

*Timely, accessible, quality care*

## Our Core Values

- *Innovation*
- *Dedication*
- *Integrity*
- *Cooperation*
- *Reliability*



REV. 11-2022

Chautauqua County Department of Mental Hygiene does not discriminate in the provision of services to an individual (i) because the individual is unable to pay; (ii) because payment for those services would be made under Medicare, Medicaid, or the Children's Health Insurance Program (CHIP); or (iii) based upon the individual's race, color, sex, national origin, disability, religion, age, sexual orientation, or gender identity.